<table>
<thead>
<tr>
<th>NAME OF SUBMITTER &amp; ECM NUMBER</th>
<th>MAIN COMMENTS AND RESPONSE</th>
<th>AMENDMENT (Y/N)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ECM: 5593759</td>
<td>‘I’m sorry there are homeless people on the tweed’. Centrelink, use of payments and job seeking. Community safety. Law enforcement.</td>
<td>N</td>
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<td></td>
<td><strong>RESPONSE:</strong> The policy considers Council’s relationship with Federal Government departments such as Centrelink, and State Police and will continue in it's in advocacy and education capacity to strengthen roles and responsibilities. Actions will be considered as part of the development of the Community Development Strategy.</td>
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<tr>
<td>ECM: 5609647</td>
<td>‘While I am sympathetic to the needs of the genuine homeless I am concerned that much of Tweed heads is now a centre for illegal campers. The parks, car parks and streets around the Jack Evans Boat Harbour are becoming a haven for illegal campers in buses, camper vans and cars’. Drinking alcohol in public. Anti-social behaviour. Community safety.</td>
<td>N</td>
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<td></td>
<td><strong>RESPONSE:</strong> The policy considers Council’s role in relation to strengthening its working relationship with the Police around consumption of alcohol in public places; antisocial behaviour in public spaces and illegal camping. Actions to strengthen partnerships with local service providers will be considered as part of the development of the Community Development Strategy.</td>
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‘Simple, affordable housing for the elderly, the impoverish, the disabled, the victims of domestic violence and any person that feels persecuted due to race/ethnicity & mentally with a disability. North of the Fingal Headland and upon the eastern side of the Tweed River and associated car parks on the Fingal Peninsular is a common place for people that seem to have no means to support an ability to affordable housing and the cost to pay rent. Politicians need to prioritise housing affordability.’

**RESPONSE:** This policy and Council’s draft Affordable, Attainable and Appropriate Housing Policy Statement considers Council’s relationship with Federal Government and State Government to address social and affordable housing in Tweed Shire. This policy aims to continue to strengthen the working relationship with the service sector and health to enable holistic support to vulnerable persons in Tweed community.

<table>
<thead>
<tr>
<th>Kingscliff Ratepayers Association Inc.</th>
<th>Re: TSC Homeless Policy 2.0</th>
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<tbody>
<tr>
<td>ECM: 5602356</td>
<td>Dear General Manager,</td>
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<td></td>
<td>Our Association did not meet in September (public holiday) and the closing date for the Homeless Policy 2.0 is before our next meeting on November 5.</td>
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<td></td>
<td>Our members have indicated general support for the Policy however we may submit a further comment following our November meeting.</td>
</tr>
<tr>
<td><strong>RESPONSE:</strong></td>
<td>No response required.</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Summary of six page submission:</th>
<th>When will the Affordable, Attainable and Appropriate Policy Statement be released for consultation?</th>
</tr>
</thead>
<tbody>
<tr>
<td>ECM: 5641732</td>
<td>When will the Community Development Strategy be developed and how will external stakeholders be informed of it so that they can be involved?</td>
</tr>
<tr>
<td></td>
<td>When will the Homelessness Issues paper be released?</td>
</tr>
<tr>
<td></td>
<td>When will the final policy be available?</td>
</tr>
<tr>
<td><strong>RESPONSE:</strong></td>
<td>Yes.</td>
</tr>
</tbody>
</table>
Outline of policy, consider vision and outcomes. Clearer roles and responsibilities and definition of partnership.
Further clarification on target groups – older persons, primary homelessness etc.
That Council takes seriously discrimination.
Measuring, monitoring and evaluation to achieve real and meaningful outcomes and resourcing.
Include an actual review date.
Outline internal and external stakeholders.
Invitation to participate in the development of actions as part of Community Development Strategy.
Feedback provided regarding Homelessness Policy (v1.0) review document.

**RESPONSE:** The Affordable, Attainable and Appropriate Housing Policy Statement will include consultation in the third or fourth quarter of 2019.

The Community Development Strategy work has begun. Council will ensure community members and stakeholders are informed on the range of consultation opportunities once a community engagement plan has been developed. These sessions will be made available via the [www.tweed.nsw.gov.au/HaveYourSay](http://www.tweed.nsw.gov.au/HaveYourSay) page.

The TSC Homelessness Issues paper was developed in 2013, not 2018 as stated in draft policy. This is available [www.tweed.nsw.gov.au/Homelessness](http://www.tweed.nsw.gov.au/Homelessness). Updated data has been included in the draft policy. The draft policy has been updated as incorrect date recorded. The final policy will go to Council meeting on Thursday 13 December 2018. The Homelessness Policy (v2.0) will be available via the aforementioned webpage following this date.

Council has considered your comments for consideration in the development of the Community Development Strategy. Council intends for an improved measurable, monitoring and evaluation process to achieve meaningful outcomes within its roles and responsibilities which will be outlined in the new strategy and associated implementation and action plan. Partnerships including internal and external stakeholders will be further
defined as part of the Community Development Strategy action and implementation plan. A
demographic analysis will inform the Community Development Strategy. Council as a local
government authority do take discrimination seriously and comply with anti-discrimination
laws in practice. The policy and Community Development Strategy will continue to address
this through training, capacity building and community education.

A review date has been included in the policy, 12 months following election of a new
Council.

Council officers have invited the submitter for a meeting to discuss the considered
submission further. An invitation to participate in the consultation for the Community
Development Strategy will be forwarded to persons submitting to this policy.

The Northern Rivers Housing Forum Steering Group commends Tweed Shire Council’s
ongoing leadership on Homelessness in Tweed Shire, contributions to this in the wider
Northern Rivers region and achievements since introducing the first TSC Homelessness
Policy in 2015. We note: *the revised policy focuses on providing a clear policy position
that supports the rights of people who are homeless in Tweed Shire, particularly in relation
to accessing Council services and facilities; and *there will further opportunities to engage
with Council on implementation activities to reduce homelessness, including through
Council’s Community Development Strategy and Draft Affordable, Attainable and
Appropriate Housing Policy Statement. Greater supply and access to social and affordable
housing is critical if people who are homeless in Tweed Shire are to secure appropriate
accommodation. The Northern Rivers Housing Forum Steering Group looks forward to
further discussions with Council about opportunities to facilitate social and affordable
housing delivery, including through mixed use development on sites (public and/ or private)
with good access to services, employment and community activities, and considering
inclusionary provisions.

RESPONSE: This policy and Council’s draft Affordable, Attainable and Appropriate
Housing Policy Statement considers Council’s relationship with Federal Government and State Government to address social and affordable housing in Tweed Shire.
An invitation to participate in the consultation for the Community Development Strategy will be forwarded to persons submitting to this policy.

“Council has committed to developing a Community Development Strategy in 2018”

Will external stakeholders and, specifically, the TSHHN be part of this consultation? When is it likely to occur?

“The policy seeks to prevent homelessness and ensure homeless people are treated respectfully and appropriately and are not discriminated against on the basis of their homelessness status.”

The policy speaks to the role of local government including working in partnership with the housing and homeless sector. The policy does not address how Council will work together with the sector to achieve this. It is suggested that wording be inserted to reflect communication and referral pathways between Council and housing and homelessness services.

“…homelessness support services need to be targeted to recognise the variance in vulnerability, and the service sector needs expanding to meet the growing need”.

How does Council propose to support service sector responsiveness? Does Council support the role of advocate to lobby Government for targeted and increased funding for the sector?

“Tweed Shire Council supports a consultation phase for the Draft, Affordable, Attainable and Appropriate Housing Policy statement”
Will external stakeholders and, specifically, the TSHHN be part of this consultation? When is it likely to occur?

“Homeless people behaving lawfully have the same entitlement as any member of the public to…”

It is suggested Council include wording around the relevant legislation which determines that being homeless is not a criminal act. Further, that community education aims to increase the understanding of homelessness as a social issue and decrease criminalisation of those experiencing homelessness. It is also suggested Council include a brief outline of how Council engages with rough sleepers on Council land.

“Homeless people have diverse backgrounds and needs, these should be considered in any response”

The policy targets CALD people, however it does not recognise the need for specific cultural guidance when working with First Nations People who are experiencing homelessness. It is suggested that specific wording be inserted in consideration and recognition of First Nations People, privilege and experiences of complex trauma.

**RESPONSE:** The Community Development Strategy work has begun. Council will ensure community members and stakeholders are informed on the range of consultation opportunities once a community engagement plan has been developed. The Tweed Shire Housing and Homelessness Network (TSHHN) will be informed of consultation stages.

Partnerships including internal and external stakeholders will be further defined as part of the Community Development Strategy action and implementation plan.

The policy considers Council’s relationship with State and Federal Government departments in its advocacy and education capacity. Council has updated data within the policy to supports its advocacy and education work. A Homelessness Issues paper was
developed in 2013 focused on the local context of homelessness in Tweed. Both documents can be utilised to advocate for targeted and increased funding.

The Affordable, Attainable and Appropriate Housing Policy Statement will include consultation in the third or fourth quarter of 2019. The Tweed Shire Housing and Homelessness Network will be informed of consultation stages.

The policy refers to relevant legislation that correlates with this social issue.

The policy does not refer to any specific culture yet culture more broadly as it aligns with the NSW Protocol for Homeless Persons. The Community Development Strategy action and implementation plan will further define partnerships and target groups. An invitation to participate in the consultation for the Community Development Strategy will be forwarded to persons submitting to this policy.